

**San Francisco and SFUSD Pandemic Resource List for Families:  
SF Eviction Moratorium, Housing, Unemployment, Food, Mental Health  
and Other Parenting Assistance**

San Francisco Eviction Moratorium and Sample Letter to Landlord			
<p><b>Moratorium on evictions during COVID-19 crisis</b></p>	<p><a href="#">Eviction Moratorium Guidelines from the SF mayor's office</a> (links to other languages)</p>	<p>Families who are unable to pay rent due to COVID19-related impacts.</p>	<ul style="list-style-type: none"> <li>● On March 13, 2020, in response to the ongoing COVID-19 outbreak, Mayor Breed issued an Executive Order imposing a temporary moratorium on eviction for non-payment of rent by residential tenants directly impacted by the novel coronavirus crisis.</li> <li>● “Under the order, a tenant must notify their landlord that they cannot pay rent due to a coronavirus-related impact. Within one week of the notice, the tenant must provide documentation or other objective information that they cannot pay rent.”</li> <li>● Note that <u>tenants will still have to repay back rent</u>: “Tenants will have up to six months after the termination of the emergency declaration to repay any back due rent.”</li> </ul>
<p><b>Eviction Support</b></p>	<p><a href="#">Eviction Defense Collaboration</a></p>	<p>Support for families facing eviction due to COVID-19</p>	<p>See the website and sample letters on how to support families in sending their landlords a letter about the evictions during the moratorium.</p>
	<p><a href="#">Sample SF Letter</a> to send to your landlord. <a href="#">Sample CA Letter</a></p>		<p><i>Reminder: The Eviction Moratorium is NOT a rent freeze. As of 3/25/20 you are still expected to make ALL past due rent payments when the moratorium is over.</i></p>



[FOR EMPLOYEES IMPACTED BY COVID-19](#) website.

We're here to help. Questions? Suggestions?

Call our **Worker Information Line** at **415-701-4817**

Email us at [workforce.connection@sfgov.org](mailto:workforce.connection@sfgov.org)

**Available in:** 中文(简体) | English | TAGALOG | ESPAÑOL | РУССКИЙ | TIẾNG VIỆT

Available 7 days a week 8 AM to 6 PM

[Click here for non-government resources](#)

How can the City support you as we recover?

[Take the Survey](#) and [Learn More](#)

## **Unemployment Insurance (State)**

If you were laid off or had your work hours reduced due to COVID-19, you can file an **Unemployment Insurance (UI)** claim with the California Employment Development Division (EDD).

### **Eligibility**

COVID-19 related reasons include:

- ☀ Your hours were reduced.
- ☀ You were separated from your employer.
- ☀ You are subject to quarantine.
- ☀ Your children's school is closed and you must stay home to provide child care.

## **San Francisco Housing Assistance Program**

Get financial help with housing costs such as paying rent, utilities or other home-related costs if COVID-19 has significantly impacted your finances. Website supports English, Chinese, Filipino and Spanish languages.

## [San Francisco Housing Assistance Program](#)

申請有關冠狀病毒大流行的住房費用的幫助

如果COVID-19嚴重損害了您的財務狀況，請尋求財務幫助以支付租金，水電費或其他住房費用。

Mag-aplay ng tulong sa mga gastos sa pabahay sa pandemya ng coronavirus

Kumuha ng tulong pinansyal upang magbayad ng upa, kagamitan, o iba pang mga gastos sa pabahay kung ang COVID-19 ay saktan ang iyong pananalapi.

Solicite ayuda con los costos de vivienda en la pandemia de coronavirus

Obtenga ayuda financiera para pagar el alquiler, los servicios públicos u otros costos de vivienda si COVID-19 ha afectado mucho sus finanzas.

Resources available to SFUSD families during school closures and shelter-in-place:

- SFUSD is offering [Free Take-Home Meals for Students](#)
- [SFUSD Family Resources](#)

San Francisco resources available to individuals and families:

- [SF Marin Food Bank](#) Pop-up food pantries and additional food resources.
- [Free/Low-cost Internet service](#)
- [Safe & Sound](#) 24 Hour Parent Talk Line: (415)441-5437 and other parenting resources.



211 Connects Bay Area residents with health and human service programs in their local community. To access, call 2-1-1 or use the [211 Bay Area](#) website.



SF311 is the primary customer service center for the City of San Francisco. 311 is available 24 hours a day, 7 days a week via phone, web, mobile and Twitter. Dial 3-1-1 or call (415)701-2311 if calling from outside the 415 area code or use the [SF311](#) website.

#### **SF311 Advisories**

- Help and General Information During COVID-19
- Street closures and traffic restrictions during COVID-19
- Taxi and Accessible Services - Essential Trip Discount Program
- SF Food Information Line
- Information for Businesses and Employees impacted by COVID-19
- Testing availability for COVID-19
- Tax Collector COVID-19 tax deadlines
- Shelter and Homelessness Information Related to COVID-19

你需要中文幫助嗎？ 撥打3-1-1

¿Necesitas ayuda en español? Telefonar 3-1-1

Need help or language assistance?

Dial: 3-1-1 within San Francisco or (415)701-2311 if calling from outside of the (415) area code.

TTY (415)701-2323



## [The Pandemic Crisis Services Response Coalition](#)

Is the coronavirus pandemic affecting your mental health?

The Pandemic Crisis Services Response Coalition database allows you to search for mental health providers and 24 hours and 7 days a week Helplines in your geographic area.

As COVID-19 spreads across our country, a group of activists, organizations and crisis providers have come together to empower the public to mind themselves during this time of increased anxiety and stress. Our partnership and communication provide you with the most up-to-date resources surrounding suicide prevention, mental health and COVID-19.



## **SFUSD The SFUSD Family Resource Link**

The SFUSD Family Resource Link is a new project to help families navigate all of the SFUSD resources available to them during distance learning for the rest of the school year. This service will not replace existing phone lines and support already provided by district departments.

### **How can I access the Family Resource Link?**

Families can access the Family Resource Link in three ways:

- Go to [familylink.sfusd.edu](https://familylink.sfusd.edu) to complete an [online request form](#)
- Email request at [familylink@sfusd.edu](mailto:familylink@sfusd.edu)
- \* Call (415)340-1716

\*Hours of operation for the phone will be Monday through Friday from 9 am - 1 pm. Phones will be closed on Memorial Day, May 25, 2020. Callers can still leave a voicemail at all hours.

Multilingual content experts or the Translation and Interpretation Unit (TIU) will provide language access as needed. Language assistance is available in Arabic, Cantonese,

Mandarin, Filipino, Spanish and Vietnamese. If interpretation needs to be arranged with TIU, more time may be needed to schedule an appointment.

## What topics will the Family Resource Link cover?

Content experts from district departments will respond to a variety of questions including but not limited to:

- technology (i.e., how to log into Google Classroom)
- distance learning (i.e., what are the expectations for online learning)
- special education (i.e., will there still be IEP meetings)
- food & nutrition (i.e., where can I get free meals)
- student enrollment (i.e., what are my options if I want a different school)
- physical & mental wellness (i.e., how can I help my student who is stressed or get resources to support our wellness needs).

### Latino Task Force Financial Assistance Resource List For San Francisco Residents and Undocumented Individual and Families

Latino Task Force [Website](#)

Resource	Application Link	Eligibility Criteria	Process
Mission Asset Fund \$500 grants	<a href="#">English application</a>  <a href="#">Spanish application</a>	<ul style="list-style-type: none"> <li>● Not eligible to receive a CARES Recovery Rebate (coronavirus stimulus check) from the Federal government.</li> <li>● Earn less than \$99,000 or total household income below \$198,000 in 2019</li> <li>● Experience an income disruption due to COVID-19 pandemic</li> <li>● Bank account is <u>required</u></li> <li>● Awards will be in the amount of \$500.</li> </ul>	<ul style="list-style-type: none"> <li>● Use the link to sign-up to receive the full application once the funds are available.</li> </ul>

<p>MOHCD Rental Assistance</p>	<p><a href="https://www.give2sfhousing.org/">https://www.give2sfhousing.org/</a></p>	<ul style="list-style-type: none"> <li>● You must be a resident of San Francisco</li> <li>● You must have an annual household income of 100% Area Median Income (AMI) or less pre-March 2020: <ul style="list-style-type: none"> <li>○ <b>1 Person</b> : \$89,650</li> <li>○ <b>2 People</b> : \$102,500</li> <li>○ <b>3 People</b> : \$115,300</li> <li>○ <b>4 People</b> : \$128,100</li> <li>○ <b>5 People</b> : \$138,350</li> <li>○ <b>6 People</b> : \$148,600</li> <li>○ <b>7 People</b> : \$158,850</li> <li>○ <b>8 People</b> : \$169,100</li> <li>○ <b>9 People</b> : \$179,350</li> </ul> </li> <li>● You must have a documented loss of income (or increased expenses) due to COVID-19-related health, employment, family, or school/childcare issues</li> <li>● You are experiencing housing instability or are at risk of housing instability.</li> </ul>	<ul style="list-style-type: none"> <li>● Complete the application</li> <li>● Proof of SF Residency (City ID, DMV LC/ID it can also be a known source mail w/ person address such as bank statement, utilities bill etc)</li> <li>● Proof of income for January and February (Paycheck stub, deposit of check etc)</li> <li>● Proof of financial impact due to COVID-19 (Paycheck stub, notification of work)</li> <li>● Proof of rental, housing status (rental lease agreement, mortgage)or SSW letter that contains: <ul style="list-style-type: none"> <li>○ Name of head of household</li> <li>○ Name of owner of the building/residence</li> <li>○ Monthly rent amount</li> <li>○ Amount of rent owed</li> </ul> </li> </ul>
<p>UndocuFund -SF</p>	<p><a href="#">English Application</a>  <a href="#">Spanish Application</a></p>	<p>Undocumented immigrants who live or work in San Francisco, or who lost their employment in San Francisco due to the pandemic.</p>	<p>Once an application has been submitted, it undergoes a review process that includes verification and other due diligence. Applicants are added to a waitlist until funds become available for new cycles of grant distributions.</p>
<p>One Fair Wage Emergency Fund</p>	<p><a href="#">English Application</a>  <a href="#">Spanish Application</a></p>	<p>Restaurant workers, delivery workers, app-based delivery drivers and other tipped workers and service workers who have been impacted by coronavirus and the related economic crisis can apply for assistance.</p>	<p>They're trying to raise as much money as possible to help as many people as possible. Each state is vetting as many applicants as possible and prioritizing recipients based on need.</p>

<p>CA Disaster Relief Assistance for Immigrants (DRAI) Administered by <u>Catholic Charities</u></p>	<p>New phone number: 415-324-1011  (866) 490-3899 Begins Monday, May 18 Monday-Friday 8am-8pm</p>	<p>In response to the COVID-19 outbreak, California is providing one-time state-funded disaster relief assistance to undocumented adults who are ineligible for other forms of assistance, including assistance under the Coronavirus Aid, Relief, and Economic Security (CARES) Act and pandemic unemployment benefits, because of their immigration status.</p> <p>The state will issue undocumented families \$500 checks per adult (\$1,000 max per household). Applicants will be required to show proof of identity as well as how they have been impacted economically by the coronavirus (via email). Multiple undocumented families who share the same address are eligible to receive the funds.</p>	<p>To apply for CA Disaster Relief Assistance for Immigrants (DRAI) call the toll-free number 866-490-3899 from 8 AM - 8 PM, Mondays through Saturdays, beginning Monday, May 18, 2020. To facilitate the application process an email account is vital to send the required documentation to Catholic Charities.</p> <p>Para aplicar por la ayuda financiera del Proyecto de Asistencia para Inmigrantes Afectados por la Pandemia de COVID-19 (DRAI), llame al número gratuito 866-490-3899 de lunes a sábado de 8 AM a 8 PM. Esta línea está abierta a partir del lunes 18 de mayo de 2020. Para facilitar este proceso tener una cuenta de correo electrónico es vital para enviarnos la documentación requerida.</p>
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**Upcoming Grant Opportunities**

<p>SF Mayor's Office Family Income Relief Funds</p>	<p>Pending</p>	<p>Funds will be \$500/week for 3 months for families who have children in SFUSD and who don't qualify for federal or state assistance (undocumented families).</p>	<p>Community agencies will be selected by the city to identify families. Funds will be distributed via VISA cards with the possibility of cash withdrawals.</p>